

## Pharmacy

### Filling prescriptions

**The Main Outpatient Pharmacy**, located on the Keesler Hospital ground floor, just inside the outpatient clinic entrance, provides service of new prescriptions issued from 81st Medical Group clinics. Hours of operation are 7:30 a.m.-5:30 p.m. Monday-Friday. Closed on weekends, holidays and command-directed family days.

**The Satellite Pharmacy** is located at the west end of the BX/Commissary mall. Hours of operation are 8 a.m.-5 p.m. Monday-Friday. Closed on weekends, federal holidays and command-directed family days. This pharmacy will fill new prescriptions from off base for authorized beneficiaries, for medications listed on the 81st MDG Formulary. Copies of the formulary are available on request at the pharmacy, or can be obtained at the website:

<http://www.keesler.af.mil/units/81stmedicalgroupresidencyprogram.asp> Click on Formulary on the left of the page.

Refills of prescriptions originally filled at Keesler should be requested by calling the automated call-in refill system at (228) 376-1000 unless otherwise directed on your prescription label. Refills may be picked up at the Satellite Pharmacy from 8 a.m.-5 p.m. Monday-Friday or at the Satellite's drive-up window which is open until 5:30 p.m. on weekdays and from 8 a.m.-2 p.m. on Saturdays for pickup only.

**Transferring a prescription from another pharmacy:** A refill of a non-controlled prescription medication originally filled at another pharmacy, military or civilian, may be accomplished if you bring in the bottle from the other pharmacy with a current prescription label. The label must show at least one refill remaining and be less than one year from the original fill date. Please allow 1-3 duty days for transfers to be completed. Controlled medications may be transferred one time from one military pharmacy to another military pharmacy. Controlled medication **cannot** be transferred to or from civilian pharmacies per Mississippi state law.

**Questions about medications:** The pharmacy has 24/7 medication information through the AudioCare RXInfo function. This system gives you specific information about your prescription. You can reach the AudioCare RXInfo by dialing (228) 376-1000. A pharmacist can also be reached during normal duty hours by calling (228) 376-4955 or (228) 377-9791.

**Renewing prescriptions when there are no more refills:** You will need to contact your Primary Care Manager (PCM) team or civilian provider to have your prescription renewed.

### Filling prescriptions that are not available from the Keesler Pharmacy:

TRICARE provides you two options: The TRICARE Mail Order Pharmacy and a network of retail pharmacies.

The TRICARE Mail Order Pharmacy (TMOP) is the most economical choice. Usually there are no Co-payments for generic TMOP prescriptions and non-formulary and brand name medications are up to 66 percent less than in the TRICARE pharmacy network. TMOP can fill up to a 90-day supply of

medications, has more medications available and delivers prescriptions directly to your mailing address within 14 days. TMOP is especially useful for obtaining routinely-used maintenance medications. TMOP transactions can be completed by toll free phone or FAX, U.S. Mail or via the internet. For more information call 1-866-DOD-TMOP (1-866-363-8667) or visit [www.express-scripts.com/TRICARE](http://www.express-scripts.com/TRICARE).

TRICARE also maintains a network of local civilian pharmacies that you can use. They may be the most convenient, but are also the most costly for you. This option is best when you cannot wait for the mail to deliver your medications. Ask your local civilian pharmacy if they participate in TRICARE.

There are a few medications that (by law) are not available from any DOD or TRICARE pharmacy.